



CONVERGENT BILLING

A *One-stop Solution* for
Multi-play and Corporate Offerings

Telecom operators today are faced with rapidly dwindling revenues from mobile services due to declining call rates. To combat this situation, operators are now focusing on expanding their cross-product portfolio, to retain market share and maintain organizational profitability, with an increased focus on faster market penetration for products such as mobile, direct-to-home, broadband and enterprise, operators are realizing the need for multi-play offerings and thus needing a true convergent billing capability.

To achieve this, however, operators require emphasis on bundled offerings, flexible discounting rules, cross sell campaigns and a hassle-free customer experience. For corporate customers and enterprises, offering attractive contracts and product bundles is another challenge

Comviva's Convergent billing solution is designed to function as a single window solution for an operator's billing requirements and a corporate or enterprises' bundled offerings. Convergent billing enables the operator to replicate existing business rules and plans across various business lines for quick roll outs and reduce re-verification overheads.



KEY FEATURES



Support for varied customer offerings including:

- Prepaid solutions
- Post-paid products
- Hybrid offerings



Corporate customer management

- Accounts and sub-account hierarchy management
- Support for COCP, COEP and EOEP offerings
- Support for corporate contracts
- Support for dynamic product catalogue depending on the number of connections



Convergent Product Portfolio

- Support for multi-play offerings
- Support for product bundling
- Support for inventory and handset-linked packages and products



Bulk Mediation

- Enable MVNO offerings
- Interconnect CDRs



Customer Profile Management

- Customer subscription profile and hierarchy
- Customer financial transaction history
- Customer invoice history
- Change history
- Service usage history



Customer Portfolio Management

- Customer Subscriptions Management
- Customer Hierarchy Management
- Billing Preferences Management
 - Separate bills for products
 - Single bill for all products



Bills and invoices

- Support for multiple bill cycles including: Monthly | Bi-monthly | Quarterly | Half-yearly | Yearly
- Support for multiple bill days within a particular month
- Support for multiple bill dispatch modes



Revenue Segregation

- GL and RT management
- Revenue reporting



Discounts and Promotions

- Cross-product discounts
- Up-sell discounts
- Service-based discounts
- Bill discounts
- Special period discounts
- Operator-defined criteria



Credit Control and Dunning

- Service and service group-based credit control
- Time-based dunning
- Value-based dunning
- Support for selective service unbarring post partial payment for dunned customers



Tax Management

- A flexible tax framework as per the relevant geography and prevalent tax rules



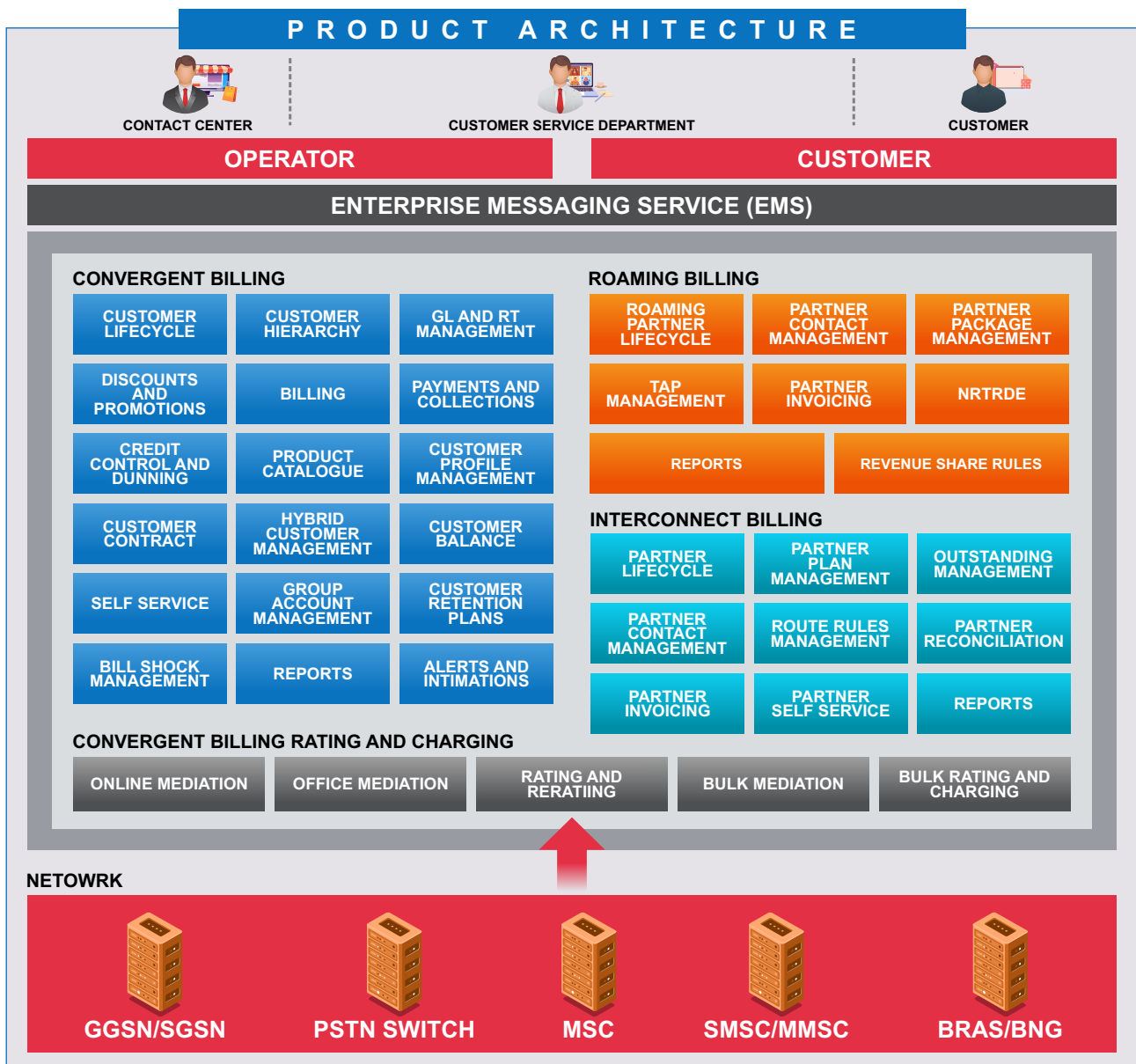
Convergent Mediation

- Support for multiple file formats
 - ASN.1
 - ASCII
 - CSV
 - Flat file
- Support for diameter for real-time charging
- Support for re-rating on the basis of
 - The package plan
 - The discount plan
 - The call type
 - The call duration
 - User-defined

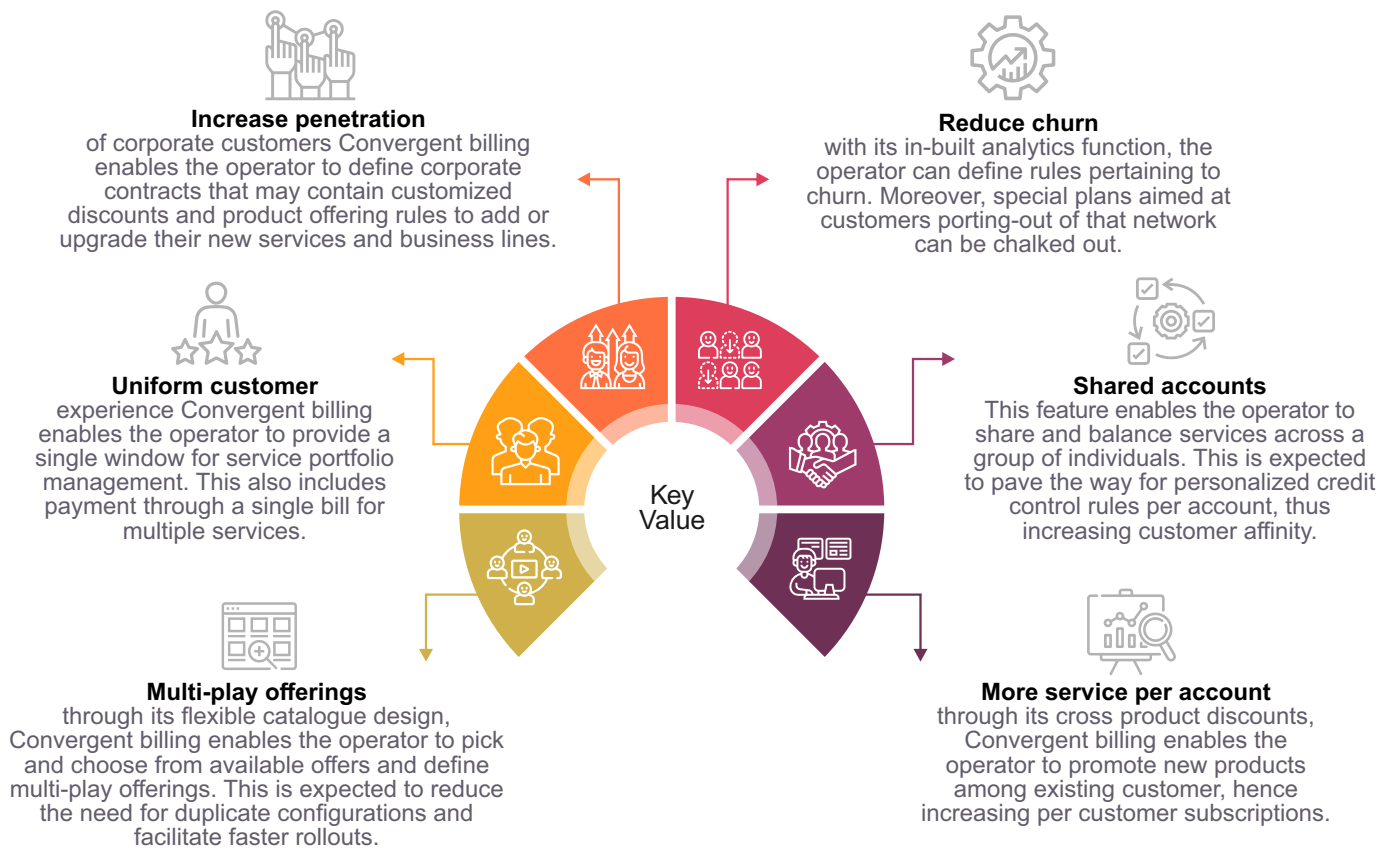


Roaming and Interconnect

- Partner on boarding and lifecycle
- Partner contract management
- Partner payout calculation
- Partner invoicing
- Partner self-service



Key Value Creators



About Comviva Technologies

Comviva is changing the world through digital experiences. Our innovative portfolio of digital solutions and platforms bring greater choice, faster time to market and flexibility, to better meet the evolving needs of our customers as they drive growth, transform and bring efficiency.

From maximizing customer lifetime value to enabling large scale digital transformation, we partner globally with organizations in the communications and financial industry to solve problems fast and transform for tomorrow.

Comviva solutions have been deployed by over 130 Communication Services Providers and Financial Institutions in more than 90 countries and have delivered benefits of digital and mobility to billions of people around the world. We are a part of the \$21 billion Mahindra Group.

For more information, visit us at www.comviva.com